



PRODUCT WARRANTY

ONE HUNDRED YEAR (100) LIMITED WARRANTY

On aluminum and steel upright posts against structural failure due to deterioration, corrosion or workmanship.

ONE HUNDRED YEAR (100) LIMITED WARRANTY

On hardware against structural failure due to deterioration, corrosion or workmanship.

ONE HUNDRED YEAR (100) LIMITED WARRANTY

On post caps and clamps against structural failure due to deterioration, corrosion or workmanship.

FIFTEEN YEAR (15) LIMITED WARRANTY

On rails, rungs, rigid climbers, loops and decks against structural failure due to deterioration, corrosion and workmanship.

FIFTEEN YEAR (15) LIMITED WARRANTY

On all HDPE and molded plastic components against structural failure due to materials or workmanship.

ONE YEAR (1) LIMITED WARRANTY

On moving parts against structural failure due to materials or workmanship.

KidsTale warrants to its original customer for as long as the original customer owns the product and uses the product with normal use and installation in accordance with published specifications to be free from defects in materials and workmanship.

This warranty does not cover damage from misuse, vandalism, modified parts or damage such as dents, scratches, fading/weathering and normal wear and tear.

Warranty claims must be filed within the applicable warranty period. Warranty parts will be shipped free of charge to the original destination. Warranty replacement parts do not include the cost of labor for part replacement. Replacement parts carry the applicable warranty from the date of shipment of the replacement part.